

Refund Policy

The registration processing fees/Entrance Test fees are non-refundable, non-transferable. Other types of fees are refunded as per university rules. It is handled off-line by the concerned Head of the Department

Online Payment Policy

Online Payment Terms & Conditions

General Terms & Conditions

1. This online payment system for payment of various types of fees is provided by Indira Gandhi University (IGU). The University may update these terms from time to time without any prior notice or reason and any changes will be effective immediately on being set out here. Please ensure that you are aware of the current terms. The country of domicile for IGU is India. General Terms & Conditions.
2. Please read the following terms carefully before using the online payment facility. Using the online payment facility on this website indicates that you agree to be bound by these terms & conditions and accept them in full. If you do not accept these terms do not use this facility. IGU reserves the right to change the fees at any time and modify the terms and conditions from time to time.
3. Your payment will normally reach IGU account to which you are making a payment within two working days. We cannot accept liability for a payment not reaching the correct IGU account if payment is refused or declined by your bank or the credit/debit card supplier for any reason. If your bank or the card supplier declines payment, IGU is under no obligation to bring this fact to your attention. You should check with your bank/credit/debit card supplier that payment has been deducted from your account.
4. In no event will IGU be liable for any damages whatsoever arising out of the use, inability to use, or the results of use of this site, any websites linked to this site, or the materials or information contained at any or all such sites, whether based on warranty, contract, tort or any other legal theory and whether or not advised of the possibility of such damages.
5. Chargeback's if any will be entertained within 30 days after the closing date of the process for the concerned course/programme for which fee is being paid (IGU admission/registration/exam process closing date).
6. Refunds, if applicable, will be governed by the applicable policy of the IGU on receipt of written signed application. The refund time may vary as per complexity of the case. Refunds, if any, would be paid through cheque/draft/RTGS/NEFT. For the avoidance of doubt nothing in this Policy shall require IGU to refund the Fees (or part thereof) unless such Fees (or part thereof) have previously been paid.

Security

7. All payment details which are entered through this payment gateway are encrypted when the Student, or third party making payment, enters them. Communications to and from the Service Provider's site are encrypted. IGU shall not be liable for any failure by the Student or third party making payment of Fees to properly protect data from being seen on their screen by other persons or otherwise obtained by such persons, during the online payment process or in 2 respect of any omission to provide accurate information in the course of the online payment process. Service Provider.

Service Provider

8. Online Payments of Fees can be made by Credit / Debit card or Net banking. These payments are not collected by IGU directly but through the Bank(s)/ Service Provider(s).

Privacy Policy

9. This Privacy Policy applies to all of the products, services and websites offered by IGU. IGU may post (or alter existing) product specific privacy notices or Help Centre materials to explain our products in more detail without any prior notice.
10. Our data privacy policy strictly conforms as per the regulations set down in accordance to the protection of data collected from people visiting our website. IGU treats all personal data obtained via internet and our website carefully and confidentially so that no physical/mental harm is instilled up on the person, with regard to the collected data.
11. When you register with IGU online, we or any of our service providers/affiliate may contact you from time to time to provide the details/information of such payments/services that we believe may benefit you.

Changes to our Privacy Policy

12. IGU reserves the entire right to modify/amend/remove this privacy statement anytime and without any prior notice or reason. Nothing contained herein creates or is intended to create a contract/agreement between IGU and any user visiting the IGU website or providing identifying information of any kind.