



No. IGU/Result/2026/ 964

Dated: 04.06.26

To,

**The Superintendent UNP
Additional Chief Secretary Higher Education, Panchkula, Haryana**

Sub: Tracking Mechanism and SMS Facility for Students regarding Issuance of Degrees and Certificates.

Sir/Madam,

Reference DGHE letter/memo No. 18/250-2021 UNP (3) dated 05.05.2026.

The following actions have been implemented by this university to comply the instruction conveyed by your HQ vide letter/memo under reference:

1. The concerned agency have been tasked to develop and implement modalities for introducing an automated SMS facility regarding declaration of results as and when the same are displayed on the portal, despatch of DMCs/Degree Certificates from the University, and other related student services.
2. A Nodal Officer and an Assistant Nodal Officer have already been nominated by the University to monitor the above issues, attend to students' grievances, and ensure their timely resolution through mobile/telephone communication in consultation with the concerned UTD/College:

(a) **Nodal Officer** - The Nodal Officer under the Right to Service Act shall act as the Nodal Officer for the above purpose i.e. Mr. Mukesh Kumar, (Assistant Registrar).

(b) **Assistant Nodal Officer** -Mr. Kapil Dhama, Result Branch, IGU, Meerpur.

University Helpline Number- +91-9467148929

**Assistant Registrar (Result)
for Controller of Examinations**

Dated: 04.06.2026

Endst. No. IGU/Result/2026/ 965-969

A copy of the above is forwarded to the following for information and necessary action:

1. PA to VC (for kind information of the Hon'ble Vice-Chancellor, IGU, Meerpur)
2. PA to Registrar (for kind information of the Registrar, IGU, Meerpur).
3. PA to COE (for kind information of the Controller of Examinations, I.G.U., Meerpur).
4. Nodal Officer & Assistant Nodal Officer –for information please.
5. University Computer Centre-with request to upload the details of NO and ANO on university website/homepage portal for vide publicity, please.

Assistant Registrar (Result)